QUALITY & SAFETY POLICY

Quality is an integral part of IDE business that guide our action to provide our customers with products and services that meet or exceed both their expectations and applicable requirements.

Each employee shall contribute to this achievement through customer focus, commitment to quality excellence, participation and continuous improvement.

We assure our commitment for excellence by:

- Maintain an Integrated Management System (IMS) that complies with the ISO9001:2015, EN 9100:2018 & EN9110:2018 standards and regulatory requirements.

- Ensure compliance with applicable regulations and standards and procedures, is the responsibility of all personnel.

- Promote teamwork, engagement, ownership and support by everyone to achieve our quality objectives.

- Identify Safety as our prime consideration and we recognize the importance of applying human factor principles in all our operations related systems.

- Establish and support a "Just Culture" policy to ensure no blame will apportioned to individuals following their reporting of errors or other risk exposures.

- Systematic and pro-active attitude towards identifying hazards and managing risks.

- Evaluate processes and actions taken to ensure they are effective and efficient based on best industry practices.

- Continuously improve the quality management system to guarantee product safety, prevent quality incidents, eliminate defects through the review of quality objectives and results, and to enhance customer satisfaction.

- Provide the required resources and management support.

- Ensure that the Quality Policy is reviewed annually and communicated to employees and third parties.

Date: 24 January 2023